

EXPLORE ACCOR WORLDWIDE

How to book
ACCOR
Worldwide
allheartists.com



Step 1:

Get your ALL Heartist Card
from T&C

Step 2:

Register at ALLHeartists.com using your
ALL Heartist Card Number

Step 3:

Scroll to "Recommendations" select the
photo labelled Staff Rates OR select
Friends & Family Offers

Step 4:

Click "Enjoy Now"

Step 5:

START BOOKING!



**Scan & Download
the ALLHeartist App!**

What's Different?

- We are no longer using Fairmont.com
- No more Promo Codes
- Heartists must book on behalf of their Friends & Family through the ALLHeartist Platform

The Perks!

30% off Food & Bev
30% off Golf & Spa
20% off Retail

2 Rooms up to 7 Nights -
Discounts on Room Rates

These perks are only for
Heartist stays, they do not
apply to Friends & Family.

In order to access the All Heartist Platform, you need a unique and personal All Heartist number. When you start employment, your T&C Team will order your All Heartist card from our head office. Once the order is received, approximately one month after order, you will receive an email to your Fairmont email address that will advise you of your All Heartist Number so you can then create a profile on the All Heartist website. You can also download an electronic version of your All Heartist card at this time. Once your physical card arrives, the T&C Team will reach out to you so you can pick it up. Either your physical or electronic card must be shown at check in for all Destinations stays.

Having trouble navigating the new destinations program? Please reach out to your Talent & Culture team.

DESTINATIONS FAIRMONT & RAFFLES

How to book

FAIRMONT & RAFFLES

Worldwide

allheartists.com



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START BOOKING
FAIRMONT & RAFFLES
HOTELS!



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Need to Know

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- Price at time of booking includes resort fee - this will be waived upon arrival

IMPORTANT!

It is the colleague's responsibility to identify themselves by indicating their home property. When you are in the booking process, scroll down and click "A Clarification to Add" - and put your full name, plus Fairmont hotel you work at, in the comments section.

The Perks!

50% off Food & Bev
30% off Golf & Spa
20% off Retail
Complimentary Room Upgrade*
Late Check-out/Early Check-in*
Complimentary Daily Breakfast for 2
Resort Fee Waived
Welcome Amenity
2 Rooms up to 7 Nights -
Discounts on Room Rates

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***Subject to Availability**

How to book the
**\$99+MXP
RATE**

all.accor.com



MOUNTAIN EXPLORER PROGRAM

Step 1:

Visit www.All.Accor.com

Step 2:

Enter your travel details for one of the mountain properties:

Fairmont Banff Springs Hotel

The Rimrock

Fairmont Chateau Lake Louise

Fairmont Jasper Park Lodge

Fairmont Chateau Whistler Resort

Step 3:

Select "Special Rates"

Under "Other Special Rates and Promo Code", go to the drop down menu and select "Promo Code"

Step 4:

Enter Promo Code

Heartist: SGEROC (letter, not a zero)

Friends & Family: NRICFF

Click Confirm & then Search



**Scan & Download
the ALL Accor App
to start booking!**

Need to Know

- We are no longer using Fairmont.com
- The rates you see on the All Accor website now include taxes
- Friends & Family rate is still \$169/night +tax
- If the MXP rate isn't showing, try adjusting your travel dates
- Price at time of booking includes resort fee - this will be waived upon arrival
- Check with your T&C Team for booking at your own hotel

The Perks!

\$99/night +tax Heartist Rate

50% off Food & Bev

30% off Golf & Spa

20% off Retail

Complimentary Room Upgrade*

Late Check-out/Early Check-in*

Complimentary Daily Breakfast for 2

Resort Fees Waived

Welcome Amenity

2 Rooms up to 7 Nights

Complimentary Self-parking

These perks are only for Heartist stays, they do not apply to Friends & Family.

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*Subject to Availability